



MAN Extended Service Protection

I. INTRODUCTION

MAN's Extended Service Protection, herein referred to as "Service Agreement," applies to new marine engines that are used in light duty marine propulsion applications. It is an important part of MAN's commitment to provide superior value and product support. It provides the owner assurance against unexpected repair costs for covered component failures due to defects in material or workmanship under normal use.

II. TERMS AND CONDITIONS

This Service Agreement is available on selected models of new MAN marine light duty engines when used in boats operated within the continental boundaries of the United States and Canada or the continental United States, Canada, Mexico, Bahamas and the Caribbean, depending on the zone of coverage selected by the Owner as specified in the Registration Certificate.

The owner may purchase this Service Agreement

- a) for new boats - within sixty (60) days of delivery to the retail purchaser.
- b) for dealer stock boats – within six (6) days of delivery to the retail purchaser.
- c) for repowered boats – within six (6) days of the date the engine is first put into use.

Service Agreement Registration Applications will be accepted as indicated above and not thereafter. Failure to provide complete and truthful information on the ESP Registration Application will invalidate coverage thereunder.

This Service Agreement commences at the same time as the MAN Standard Marine Limited Warranty and runs for the time period specified in the Registration Certificate. Component failures not covered by the MAN Standard Marine Limited Warranty may be covered by this Service Agreement pursuant to its terms and as more fully described herein. This Service Agreement obligates MAN to pay for the labor (excluding overtime) and component parts necessary to make the repairs listed herein arising from defects in the covered component parts that occur during normal use. Expiration of this Service Agreement will occur when the time from the original date of commencement or total hours, whichever occurs first, exceeds the periods as specified in the Registration Certificate.

All components listed below are covered under this Service Agreement except the exclusions as listed under Section VI. Exclusions & Limitations:

Exhaust manifolds, intake manifolds, cylinder head casting, cylinder head sleeves, cylinder head bolts, intake and exhaust valves, valve spring, rocker arm, camshaft, camshaft bearings, cam shaft lifter assembly, flywheel housing & gasket, cylinder block casting, crankshaft, crankshaft rod, main & thrust bearings, connecting rod assembly, piston, wrist pin, piston rings, oil jet tube, cylinder liner & seals, fuel injection pump, timing gear, oil pan, oil pump, oil filter base, water pump housing, crankshaft gear, camshaft gear, freshwater pump housing.

III. MAN'S RESPONSIBILITIES

Excluding the deductible, as specified in the Registration Application, MAN will pay for the labor (excluding overtime) and component parts necessary to repair or replace covered component parts that fail under normal use due to defects in material or workmanship. MAN will also pay the costs of repairing or replacing any engine component that is damaged or rendered unusable by the failure of a covered defective component.

MAN will return the engine to the condition it was in prior to the failure of the covered defective component by repairing or replacing only the covered defective component and any component damaged or rendered unusable by that failure. Other parts removed during the process of the repair will be reinstalled as is. Additional work will be performed only if authorized by the Owner and pursuant to the Owner's agreement to pay the cost thereof.

MAN will pay the reasonable costs of any expendables or consumables such as lube oil, filter elements, hoses, belts, gaskets and seals which are made unusable as a result of a covered component failure.

In connection with making a necessary service visit, MAN will reimburse a MAN Authorized Service Dealer for travel expenses for travel that does not exceed 5 hours and 200 miles.

IV. OWNER'S RESPONSIBILITIES

Owner shall operate and maintain the engine according to the guidelines and recommendations specified in the MAN Operation & Maintenance Manual. Upon request, Owner shall provide proof of compliance with the Maintenance Schedules by presenting the MAN Gold Standard Marine Owner's Boardbook indicating service work has been performed by a MAN Authorized Service Dealer and showing the work performed. Failure to provide adequate proof of compliance as requested shall result in termination of coverage thereunder with no right to reimbursement of paid fees.

In the event of a covered component failure, owner must promptly make the engine available to a MAN Authorized Service Dealer for repair and provide proof of this Service Agreement by presenting the customer copy of the Registration Certificate.

Owner is responsible for the cost of towing the boat and all associated docking and harbor charges necessary to make the engines available for repair.

Owner is responsible for communication expenses, meals, lodging, and other downtime or downtime related expenses, cargo damage or economic loss as a result of a covered failure.

Owner is responsible for the costs of diagnosing suspected failures of covered components. If it is determined, however, that the problem is caused by a failure of a defective covered component, MAN will pay the costs of diagnosing the problem.

Owner is responsible for all costs not covered by this Service Agreement.

V. CLAIM PROCEDURES

An Owner seeking service pursuant to this Service Agreement may obtain assistance by contacting a MAN Authorized Service Dealer or MAN Distributor. The Owner shall make the engine available to an MAN Authorized Service Dealer and present to the MAN Authorized Service Dealer the customer's copy of the Registration Certificate. The MAN Authorized Service Dealer shall present the Owner's claim to MAN.

VI. EXCLUSIONS & LIMITATIONS

This Service Agreement does not cover component failures caused by:

- dealer/distributor workmanship not performed in accordance with MAN repair standards as outlined in MAN Marine Diesel Engine(s) Repair Manuals.
- non-covered components (including bolts, clamps, and other fasteners that attach non-covered components to the engine).
- operator abuse, neglect, improper operation or accident.
- non-MAN attachments, accessories and parts.
- an application or installation not approved by MAN.
- normal wear and tear, including but not limited to lube oil consumption, chemical/electrical/mechanical erosion and/or leaking seals and gaskets.
- unauthorized repairs or adjustments, including but not limited to improper fuel setting and valve lash adjustments.
- repairs or alterations made by an unauthorized dealer.
- intrusion of seawater into engine through exhaust system.
- fuel or oil additives or contaminated fuel or oil
- acts of God, war, vandalism, riot, theft, explosion, and any other act of nature or man.
- failure to follow maintenance procedures and scheduled component inspections/replacements as specified in the MAN Operation and Maintenance Manuals.

This Service Agreement also does not cover:

- normal preventative maintenance and scheduled component inspections/replacements as specified in the MAN Operation and Maintenance Manuals, including but not limited to valve lash adjustments, inspections, scheduled oil changes, filters, belts, and hoses.
- thermostat, starters, alternators, turbochargers, air compressors, hydraulic pumps, transmissions, couplings, unit injectors and fuel nozzles, exhaust systems beyond engine manifold, instrument panels, fuel transfer pump, fuel priming pump, shut-off solenoid, sensors, wire harness and connectors, paint, batteries and battery chargers, seawater pump, chrome & gold valve covers, BE-1 system and MMDS system.

- performance complaints, other than those caused by the failure of a covered defective component including but not limited to any adjustments to fuel settings, injection pump calibration, or propeller inspection/service.
- travel or towing, lodging, meals, communications expenses, downtime or downtime related expenses, cargo damage, economic loss, or consequential or incidental damages incurred by owner, passengers or crew.
- any and all taxes.
- parts shipping charges and service charges.

VII. TRANSFER OF COVERAGE

The remaining coverage of this Service Agreement may be transferred to subsequent owners during the coverage period for a \$50.00 administration charge provided the new owner presents a copy of the current Registration Certificate to MAN within ten (10) days of the transfer of ownership of the boat and MAN approves the transfer of the coverage. Remaining coverage cannot be transferred from a covered engine to a non-covered engine nor can it be transferred from a covered engine that is removed from the original boat to another boat.

VIII. DISCLAIMERS

MAN'S RESPONSIBILITIES AND THE OWNER'S REMEDIES UNDER THIS SERVICE AGREEMENT ARE LIMITED TO THE PROVISION OF MATERIALS AND LABOR AS SPECIFIED HEREIN.

MAN DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES IN CONNECTION HERewith INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

MAN IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

REPLACEMENT PARTS FURNISHED UNDER THE TERMS OF THIS SERVICE AGREEMENT ARE COVERED UNDER THE APPLICABLE REPLACEMENT PARTS WARRANTY.

MISREPRESENTATION OF THE ENGINE'S ELIGIBILITY FOR COVERAGE OR THE ACTUAL ACCUMULATED HOURS OR AGE MAY RESULT IN CANCELLATION OF THIS SERVICE AGREEMENT BY MAN. IN ADDITION, MAN SHALL BE ENTITLED TO SUCH OTHER REMEDIES AS MAY BE AVAILABLE TO IT BY REASON OF SUCH MISREPRESENTATION.

MAN EXTENDED SERVICE PROTECTION (ESP)



REGISTRATION APPLICATION

CUSTOMER/DEALER INFORMATION

CUSTOMER NAME (LAST, FIRST) _____

SELLING DEALER NAME _____

MAILING ADDRESS _____

SELLING DEALER ADDRESS _____

CITY _____

CITY _____

STATE/PROV. _____ ZIP/POSTAL CODE _____

STATE/PROV. _____ ZIP/POSTAL CODE _____

PHONE NUMBER _____ - _____ - _____

SELLING DEALER PHONE NUMBER _____ - _____ - _____

TYPE OF REGISTRATION: NEW TRANSFER

BOAT INFORMATION

RETAIL PURCHASE DATE OR DATE ENGINE FIRST PUT INTO USE _____ MO. _____ DAY _____ YEAR _____

BOAT MANUFACTURER _____ HULL NUMBER _____

BOAT NAME _____

ENGINE INFORMATION

PORT ENGINE NUMBER _____ - _____ - _____

PORT ENGINE WORKS NUMBER [W] - _____ - _____

PORT ENGINE HOURS _____

STBD ENGINE NUMBER _____ - _____ - _____

STBD ENGINE WORKS NUMBER [W] - _____ - _____

STBD ENGINE HOURS _____

PRICE MATRIX for MODEL/COVERAGE

ENGINE MODEL & HORSEPOWER	Total no. of hours in 5 years	Model/Hours Code	Zone Code	
			(1)	(2)
			Continental US & Canada	Continental US & Canada plus Mexico, Bahamas & Caribbean
D0836LE 401 (450 HP)	2500	(Z)	\$2,900	\$3,625
D2866LE 405 (610 HP) and D2876LE 404 (630 HP) and D2876LE 405 (730 HP)	2500	(A)	\$3,900	\$4,875
	5000	(B)	\$5,100	\$6,375
D2848LE 401 (680 HP) and D2848LE 403 (800 HP)	2500	(C)	\$5,200	\$6,500
	5000	(D)	\$6,800	\$8,500
D2840LE 407 (860 HP) and D2840LE 403 (1050 HP)	2500	(E)	\$6,500	\$8,125
	5000	(F)	\$8,500	\$10,625
D2842LE 401 (1000 HP), 411 (1000 HP), 416 (1100 HP), 407 (1200 HP) and 404 (1300 HP)	2500	(G)	\$7,800	\$9,750
	5000	(H)	\$10,200	\$12,750
D2842LE 409 (1500 HP)	2500	(I)	\$8,000	\$10,000
	5000	(J)	\$10,500	\$13,100

Pricing is per engine. A \$600 deductible applies to each claim.

COVERAGE: To select coverage, determine Model/Hour Code for your engine and desired number of hours. Then select the desired zone of coverage. Once coverage code is determined, multiply the appropriate fee by the number of engines to obtain ESP Fee. When applicable add sales tax.

COVERAGE CODE _____ FEE/ENGINE \$ _____ # OF ENGINES X _____ = ESP FEE \$ _____ FLORIDA SALES TAX \$ _____ TOTAL \$ _____

SIGNATURE _____ I hereby certify that I have read, understand and agree with the terms and conditions of the MAN Service Protection.

Customer Signature

Date

PAYMENT Send Registration Application with payment to:
Allow 6 weeks for delivery of Registration Certificate.
800-MAN-2842

MAN Engines & Components
591 S.W. 13th Terrace
Pompano Beach, FL 33069